

Happy New Year!

Improved Access to GP Appointments

Local GPs are working together to offer patients better access to appointments in General Practice in Buckinghamshire, known as the 'Improved Access' Service. This means that you can now book an appointment in a practice local to you up until 8pm Monday to Friday or on a Saturday. From 9am until 1pm on Sunday (at one of the three FedBucks Improved Access Hubs located across the county).

To Book, ring your GP Surgery as normal. If you would like an Improved Access appointment, ask the reception staff who will tell you where clinics are being held on what day, and the times of the available appointments. A convenient appointment can then be booked for you.

Car Park

The rear of the car park is for staff only, there are 8 designated bays clearly marked and on occasion the clinicians may park in the middle blocking other staff.

There are then a further 8 bays for patients and one allocated for disabled blue badge holders.

Parking at the front of the surgery is for Doctors only who need to be able to get out in an emergency.

PPG

We are looking for new members to join our patient participation group. The next PPG meeting is Thursday 20th February @7pm.

Anyone interested in joining us please email patientparticipationgroup.ths@nhs.net

Wuhan Corona

Virus

Advice to patient with a cough who have recently travelled to China (Wuhan province) or been in contact with a confirmed case.

Do NOT attend Tower House Surgery OR any Hospital/Out of hours service.

Please ring NHS111 for

Local Community Pharmacist

Local Community Pharmacists are fully trained to deal with most minor ailments and can recommend a vast array of products that can be bought over the counter (OTC) often cheaper than a prescription charge. These are some of the common conditions they can help you with:

Sore throat	Athlete's foot	Back ache
Constipation	Cold Sores	Period pain
Thrush	Diarrhoea	Warts/Verrucas
Hay fever	Headache	Thread worms
Eczema	Haemorrhoids	Cough/cold
Acne	Head lice	Indigestion
Allergies	Vomiting	Nasal Congestion

Online Access

Sign up to Patient Access.

•Registration forms can be collected from reception or you can download from the website.

•We do NOT accept forms via post. You must come to reception in person

•When registering for Online Access you must provide two forms of ID.

These can be -

•Passport

•Driving Licence

•Council Tax letter

•Benefit letter

•Government letter

•Bank Statement

•We DO NOT accept utility bills for this purpose.



Tower House Surgery

169 West Wycombe Road
High Wycombe HP12 3AF

Phone: 01494 526840

Open:

Mon 07:15 – 18:30

Tues 08:00 – 18:30

Wed 07:15 – 20:00

Thurs 08:00 – 18:30

Fri 08:00 – 18:30

Staff Training Dates

The surgery will be closed on the following dates for staff training from 1pm. If you need a doctor for a medical emergency please contact 111.

- Tues 11th Feb
- Thurs 19th March
- Thurs 23rd April

The surgery will be open on the following day at usual hours.

Have you met Teresa our Paramedic yet?

Team News

Congratulations Dr Jenny Pash who is adding to her family, baby Pash is due in May. We are very happy to have Dr Priyanka Lakhani and Dr Jane Flowers covering her sessions who many of you will have seen before.

Nurse Sarah Bull has started with us now and is available all day Monday and Tuesday or Thursday morning.

Through our PCN we have been able to recruit Razwana Bi to work as our in house pharmacist please look out for more information about her role.